

I am a Sorenson VP-100 user and Sorenson VRS consumer.

1. I do not believe that the different video-relay services should be required to function with any and all videophone equipment. I believe that any company that provided a deaf person with free equipment and that provides them with free video relay services has the right to limit interaction to only their relay service (and personal interaction with their deaf friends). I don't want to force a change in this policy. I believe that it will put an undue burden on the providers and limit availability of interpreters and/or the availability of hours of operation.

2. I do not believe that the FCC should impose a speed of answer requirement upon the video relay services. I understand that, in order to provide skilled and qualified interpreters and 24/7 availability, it may sometimes require a waiting period for video relay services. I would rather accept this waiting period than to risk reducing the number of interpreters available or the hours that they are open for relay services.

I fully understood both of these issues when I accepted a free videophone, received free installation, and receive free video relay services. I am very happy with the quality of Sorenson VP-100 and Sorenson VRS and I do not want the FCC to force changes in their policies.

THANK YOU!